**National Council of Child Support Directors**

**May 7 -10, 2017 Annual Meeting and Conference**

**The Edgewater, Seattle, Washington**

**Draft Schedule at a Glance**

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| **Sunday May 7, 2017** |
| 12:00pm – 4:30 pm | NCCSD Annual Meeting/luncheon | State only session* Feasibility Studies
* Predictive Analytics
* IRS Committee Report
* Mentoring
* R. Finzel, NCSL
* State Innovations
 |
| 4:00pm – 7:00pm | Registration |  |
| 5:00pm – 7:00pm | NCCSD Reception | Edgewater Hotel, Seattle |
| **Monday, May 8, 2017** |
| 7:30am – 8:30am | RegistrationBreakfast (Provided) |  |
| 8:30am –9:00am | Welcome & Opening Remarks | Wally McClure, WA IV-D Director- NCCSD PresidentSeattle JazzED Youth Combo |
| 9:00am -9:30 am | Federal Vision of the Next Four Years in Child Support | Donna Bonar – ACF– OSCEActing Commissioner |
| 9:30 am-10:30 am | Best Practices of Re-entry from Incarceration | Dan Satterberg, Prosecuting Attorney, King County WA  |
| 10:30am – 10:45am | Break |  |
| 10:45am- 12:15 pm | Strategic Planning  |  |
| 12:15pm – 1:30pm | Lunch (Provided) |  |
| 1:30pm-2:30 pm | Sponsor Spotlight |  |
| 2:30pm-3:30 pm | The Science of Customer Service & Behavioral Interventions |  |
| 3:30pm – 3:45 pm | Break (snacks) |  |
| 3:45pm-4:30 pm | Options in Case Closure – Point / Counter Point |  |
| 6:00 pm – 9:00pm | Special Event | Seattle Space Needle – Transportation on your own |
| **Tuesday, May 9, 2017** |
| 7:30am – 8:30am | RegistrationBreakfast (Provided) |  |
| 8:30am – 9:30am | Culture Change – Fish! Philosophy |  |
| 9:30am – 10:00am | Break |  |
| 10:00 am-12:00 pm | Diving deeper into the new regulations  |  |
| 12:15pm - 1:30pm | Lunch (Provided) |  |
| 1:30 pm-2:30 pm | Telling our story – Adjusting the public’s perception of child support services |  |
| 2:00-3:00 pm | TANF Caseload / Funding Challenges |  |
| 3:00-5:00 pm | **Trip to Opportunity Center for Employment & Education**Seattle’s Child Support Team 1 is part of the integrated service model housed at North Seattle College. This co-located facility includes Employment Security Division, Community Services Division (SNAP/TANF), Goodwill, Domestic Violence Advocates, North Seattle College, Division of Vocational Rehabilitation, and other community partners. This tour offers an opportunity to see the site and talk to staff and partners. | Optional. Space Limited. Transportation Provided:  |
|  | Dinner on your own |  |
| **Wednesday, May 10, 2017** |
| 7:30am – 8:00am | Breakfast (Provided) |  |
| 8:00 am- 9:00 am | Sponsor Spotlight |  |
| 9:00 am-10:00 am | Director Sharing – State Highlights |  |
| 10:00 - 10:15 am  | Break (coffee) |  |
| 10:15 am-12:30 pm | IV-D Director Closed Session with OCSE | * Feasibility Studies and future systems solutions
* Q&A Topics from Directors
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