

**Executive Committee Meeting**Thursday, September 17, 2020  
Via Videoconference

**MINUTES**

3:00–4:30 PM Eastern • 2:00–3:30 PM Central • 1:00–2:30 PM Mountain • 12:00–1:30 PM Pacific

Members & Regular Attendees

**NAME ROLE(S) NAME ROLE(S)**

✓ Jim Fleming\* President ✓ Lyndsy Landry Irwin\* Region 4

✓ Erin Frisch\* Past President, Region 5 ✓ Jeremy Toulouse\* Region 6

✓ Michele Cristello\* Vice President ✓ Carol Eaton\* Region 7

✓ Kate Cooper Richardson\* Secretary, Region 10, Website ✓ Chad Dexter\* Region 8

A Liesa Stockdale\* Treasurer, Finance ✓ David Kilgore\* Region 9, Public Relations

✓ Robin Arnell\* Region 1, Systems & Data Sharing ✓ Carla West Systems & Data Sharing

✓ Terrence Joseph\* Region 2 A Eileen Stack Policy & Practice

✓ Ted Mermigos\* Region 3 ✓ Karen Hebert Mentoring

**\*Voting member**

Welcome

* President Jim Fleming called the meeting to order

Roll Call

* Attendance as noted
* Quorum present
* Guests – new
  + New regional reps for 2020-21
    - Cindy Wiesen
    - Sharon Redmond
* Announcement
  + Lyndsy is leaving the IV-D program, taking another position in state banking and consumer finance agency
  + Will need a new Region 4 rep
  + Many expressions of sorrow to lose her voice within NCCSD

Approval of Minutes

* Executive Committee July 16, 2020 – *approved without changes*
* Annual Business Meeting July 28–29, 2020 – *approved with non-substantive changes*

Treasurer’s Report

* No report
* No activity in accounts

President’s Report – *accepted*

* The September meeting is usually more of a transition, but 2020 is different—just a marker of a change in committee years
* Pending items of interest to NCCSD include:
  + Potential PEP penalties imposed by ACF for failure to reach performance targets due to COVID-19
  + Review of Draft AT on interstate
  + Review of NPRM regarding incarceration due to willful failure to pay or crime against the child or child support recipient
  + IRS injured spouse reversals from Economic Impact Payments
    - Q from Carla: 2 situations - injured spouse waiver + returned to family if no longer arrears
      1. Can we appeal with the IRS? Windfall situation
      2. Erin: IRS doesn’t seem to care
      3. Jim has asked OCSE to consider asking IRS not to reverse these, like incarceration and deceased
      4. Discussion about options with IRS, ambiguity in eFlash about availability of reversal information
  + Pandemic resilience workgroup
* Monthly leadership meeting with OCSE
  + Reiterated importance of OCSE’s agreement to vet upcoming policy guidance prior to public release
  + Stressed the importance of clarity on potential imposition of PEP penalties—OCSE is “working on it”
  + Asked OCSE to research whether latest round of enhanced funds for unemployment insurance are exempt from offset and income withholding or garnishment because FEMA is source
    - Info came out this morning and shared on listserv
  + Convey regularly need for updates and information on several topics.
* NCCSD partnering with NTCSA, NCSEA, WICSEC, ERICSA to host 3 free webinars on the “New Normal”
  + Sponsorships for each webinar
  + Proceeds equally shared
  + First one focused on employees presented this morning during WICSEC virtual conference

Committee Reports

* Audit Workgroup – Michele
  + In limbo at moment – cancelled last meeting
  + Survey is out there, in-depth
  + Deadline is next week
  + Waiting to hear back from OCSE
    - In early August sent list of items for OCSE to consider for their trainings
    - Hoping to hear this week
* Child Support-Employer Collaboration Workgroup – Jim
  + Meeting this morning
  + Going over spreadsheet for VOE elements
  + Going to turn over as a committee—employers mostly want to stay on
  + States have great reps, big states are helpful
  + Survey revealed we have potential to increase compliance with employers if we give them something that is consistent and standard
  + Next: ranked elements
  + CSLN now getting into the lump-sum business
    - If employers had their way, only one way of reporting
    - Maybe more than one place to report—OCSE portal, plus others?
    - CSLN solution might be a way to promote more compliance among states because of variance among states now
* Finance Committee – Liesa
  + No report
* Joint Committee on Public Relations – David
  + Met again last month
  + OCSE no longer participating in the joint committee
  + Review of digital marketing grants
  + Next: need to figure out what to accomplish, in search of deliverables
  + Would really like ideas for focus
    - Suggestion: Telling our story about Covid in a way that highlights our strengths
    - Suggestion: Outreach to SNAP participants—voluntarily cooperate
* Mentoring Committee – Karen
  + Held fantastic meeting recently
  + Working to narrow focus, looking at objectives
  + Sent out survey—great response rate, great feedback
    - Will put together a summary for Exec Committee
  + Pandemic silver lining: increased motivation for directors to connect and wider range of participation
  + Taking steps toward developing a new director guidebook, start basic and build from there
  + Matching directors with mentors more challenging—want to be more proactive in this area, build on natural connections
  + Asking the directors with subject matter expertise to reveal themselves and inviting others—want to create a list for all directors
  + For those who expressed interest in being mentors (not a lot), will follow up
* Policy & Practice Committee – Carol
  + Draft AT had just come out, gave to intergovernmental workgroup
  + DCL about new VAP—want to submit comments? Decided not to because so varied among states
  + Economic mobility discussion—later in today’s agenda
* System Modernization & Data Sharing Workgroup – Carla/Robin
  + Reminder: Next Wednesday is an OCSE webinar on new feasibility study/business case process
    - Believes folks will appreciate new format and process
    - Raghavan noted that he will be presenting a shorter version of webinar as part of NCSEA INSPIRE session
  + Sent out a quick question asking for a point of contact for new federal Alfresco site
    - Erin: MI rep indicates one must *purchase* a reader
    - Cynthia Longest intends to do a webinar when site is up and running
* Website Committee – Kate
  + No report
* State/OCSE Resilience Workgroup – Jim on behalf of Ann Coffin
  + Ann met with Melissa Johnson and Linda Boyer of OCSE last week
  + Agreed on organization of initiative and developed draft structure—OCSE open to ideas
  + Ann will send communication to review the director membership, provide overview of proposed structure and approaches, try to reach consensus on “topic areas”
  + Input would be limited to the people on the workgroup itself, so recommending the subgroup co-leads will need to include mechanism to get broader input
  + OCSE agreed to individual projects under each “topic area” to be scoped as short, medium, or long-term, so hopefully see results quickly on short-term projects (will provide definition of short, medium and long)
  + Also asked OCSE to provide inventory of current projects or initiatives so we are not duplicating effort, but instead ensuring any current efforts are focused on what is most important to us now
  + Tentatively planning initial kick-off with workgroup the first week of November.

Unfinished Business

* PEP penalty
  + Survey of regions
    - Some states will not be making 90%, others will
    - Some don’t know yet
    - Concern about Vital Records for statewide PEP
    - Next year will be a problem, too
  + Will inform OCSE that it’s real—not theoretical—and continue pressing
* Surveys
  + Pandemic response
    - Still open, about 25 have responded
    - One more reminder coming
    - Thanks to Lily (KY) for putting together—tried to have mix of essay/questions
  + The Work Number (TWN)
    - Survey coming soon
  + General approach
    - Still okay to use it, but be mindful of overlap in topics
    - Get responses onto website
* Retroactive modification addition to NCCSD pandemic position paper—documenting Executive Committee email vote to approve the addition (August 2020)
  + Erin – yes
  + Jim – yes
  + Michelle – yes
  + Kate – yes
  + Liesa – no
  + Robin – yes
  + Terrence – yes
  + Ted – yes
  + Lyndsy – yes
  + Jeremy – yes
  + Carol – did not vote
  + Chad – yes
  + David – did not vote

New Business

* Confirmation of meeting time for next year
  + Day/time still work?
  + Consensus to continue with same
* Call for committee volunteers
  + Jim will put out a message to directors
  + Mostly the same as 2019-20
    - Data Analytics Committee on indefinite hiatus
    - Carol has asked for new co-chair for Policy & Practice Committee
    - Added the Resilience Workgroup
* Comments on Interstate Action Transmittal
  + Things are wrong in the AT—don’t want to break new ground
  + Comments needed
  + Some clarity needed, some corrections, needs a rulemaking and regulation
  + Need to keep the subcommittee going to nudge OCSE
  + Will provide some recommendations
  + Does Exec Comm need/want to see before?
    - Has broader representation
    - Just a quick review opportunity of draft comments—“red flag” check
* NPRM on incarceration due to willful failure to pay child support or crime against child or child support recipient
  + Policy & Practice Committee to take a look—any comments? Even if single paragraph saying reviewed and support
  + One of the exceptions applies to all cases, other only to certain cases
* RFI from ASPE on economic mobility
  + No expressed interest among directors to comment collectively
* Question re federal employees in equity trainings—is anyone worried about no FFP for equity trainings at state level?
  + Have not considered possibility
  + Strong shared belief that such trainings directly relevant for serving population
* Webinars—considering anything just for directors, but lots of other stuff going on, topics being covered
  + One of the ideas – tapping into regional reps to survey
    - Highlights, lowlights, ongoing concerns
    - Michele/Lyndsy/Adam working on this

Next Meeting – October 15, 2020, at 2:00 PM Central

* + First meeting of new NCCSD year

*Meeting adjourned at 3:44 PM Central*

*Minutes respectfully submitted by Kate Cooper Richardson, NCCSD Secretary*