

**Executive Committee Meeting**Thursday, April 15, 2021  
Via Videoconference

**MINUTES**

3:00–4:30 PM Eastern • 2:00–3:30 PM Central • 1:00–2:30 PM Mountain • 12:00–1:30 PM Pacific

Members & Attendees

**NAME ROLE(S) NAME ROLE(S)**

✓ Jim Fleming\* President, Employer Collaboration A Jeremy Toulouse\* Region 6

✓ Erin Frisch\* Past President, Region 5, Policy ✓ Cindy Wiesen\* Region 7

✓ Michele Cristello\* Vice President, Audit ✓ Chad Dexter\* Region 8

✓ Kate Cooper Richardson\* Secretary, Website ✓ Heather Noble\* Region 9

✓ Liesa Stockdale\* Treasurer, Finance ✓ Sharon Redmond\* Region 10, Conference

✓ Karen Hebert\* Region 1, Mentoring ✓ Robin Arnell Systems & Data Sharing

* Eileen Stack\* Region 2, Policy & Practice ✓ David Kilgore Public Relations

✓ Ted Mermigos\* Region 3 ✓ Adam Norman Annual Conference

✓ Carla West\* Region 4, Systems & Data *\*Voting member*

Welcome

* President Jim Fleming called the meeting to order

Roll Call

* Attendance as noted
* Quorum present

Approval of Minutes

* Executive Committee March 18, 2021 – *approved without changes*

Treasurer’s Report – *accepted*

* Little activity this month
* Balance: $82,831.81

President’s Report – *accepted*

* OCSE told states Mar 22 that waivers to hold offsets for joint filers would be extended through Jun 30, 2021
  + On Mar 25, IRS noted 30,000 injured spouse payments missed reversal in Nov 2020
  + On Apr 7, OCSE shared that IRS will stop reversals of EIP1 spousal payments
* Monthly meeting with OCSE held Apr 5
  + Raghavan Varadachari (OCSE) to work with NM, KS, UT on data warehouse questions
  + Gave heads up that FFY 2019 final incentive numbers coming
  + OCSE starting effort to update Intergovernmental Referral Guide
    - NCCSD asked for list of participating states to provide additional changes or new data elements
  + OCSE OK’d use of its new directors training material if NCCSD hosts a director training at annual meeting.
* On Apr 5, Michele (MA) shared OCSE position that even if PEP penalty notice of penalty not sent, state knows of its FFY 2020 performance, so needs to improve in the “immediately succeeding fiscal year” of FFY 2021
* NCCSD (Michele and Jim) to join APHSA for call with state HHS executives on Apr 20
* On Mar 30, sent email to Acting Commissioner Linda Boyer about usual closed-door session with OCSE annual meeting, including unresolved issues of PEP, EIP offset reversals, and FMAP increase
  + Linda reply: “Over the last couple of weeks, I have conversed with ACF leadership and they are aware of the issues with EIP offset reversals, FMAP increase, and PEP penalties. When I have information I can share, I will do so, including the outcome of our IRS discussion once the meeting occurs.”
  + Linda reply: “OCSE is unable to attend the NCCSD Annual Conference in person. ACF is experiencing funding issues that impacts our ability to travel.”
  + Exploring virtual options for attendance by OCSE at open sessions and closed-door meeting between directors and OCSE
* Sharon Santilli (RI) says her retirement doesn’t change Rhode Island leading CSLN
* Shared via listserv calendar and travel info for annual meeting
  + Awaiting AV company proposal for meeting
* Q from Erin: Anything about the immigration assignments and their impact on program?
  + Chad (MT) – 4-week assignment is his understanding
  + Kate (OR) – same, someone in Region X already gone
  + Jim to ask OCSE at next meeting
* 20-25 look likely to attend—it is unclear whether this will meet critical mass for sponsors to participate

Committee Reports

* Audit Workgroup – Michele
  + Not much update because postponed meeting
  + Haven’t heard back with a response from OCSE
* Child Support-Employer Collaboration Workgroup – Jim
  + Work continues on VOE
  + 36 states so far are ok with new template, and 45 comments
  + Some want more, some want less
  + Only 1 state couldn’t use the form—but not in IV-D control
  + Eileen (NY): Raised issue of 2-way portal concept, because could interfere with automation
  + Jim will bring up with OCSE
  + At least one more meeting on this topic expected
  + Next topic: feasibility of national employer database
* Finance Committee – Liesa
  + No report beyond Treasurer’s Report
* Joint Committee on Public Relations – David
  + Not a lot, meeting next week
  + Wrap up on talking points—OCSE had lots of late changes
  + Suggest taking off their logo for more freedom
* Mentoring Committee – Karen
  + Reviewed OCSE guidebook for new directors from 2018
  + Was comprehensive—committee liked it, but thought could be updated or augmented
  + Decision point: Revise with OCSE or design NCCSD book using OCSE’s as a base
  + Committee favored our own to maintain control
  + But there’s some limitation of our own resources
  + Erin: Why not OCSE—since it’s their job? Would like us to push them to do their job—we review the document, flip that around—tell us more why
    - Committee concerned that OCSE wouldn’t be able to update or include what we want, plus the time it would take—clearance time
    - Looking at *2018 Child Support Resource Guide for State Directors*
    - NCCSD would augment this—don’t want to recreate the wheel
    - Chad (MT): This is a great document from OCSE, but NCCSD has our own finer point to put on it—and helps new directors to get involved with NCCSD
    - In this end, this is our document, and potential recruiting tool
  + Committee will try to figure out how to thread the needle and bring forward to OCSE
* Policy & Practice Committee – Eileen/Erin
  + Admin enforcement options subcommittee working on survey
  + Survey on feedback for options around distribution
    - It’s out there right now
    - Jim: NCSEA determined to weigh in on distribution
  + Working on what to recommend to new Commissioner and Congress
  + Meeting touched on quadrennial review—value of using outside experts? E.g., poverty
* System Modernization & Data Sharing Workgroup –Robin/Carla
  + Survey distributed recently—fairly detailed
  + Planning “lessons learned” webinars based on this—want to be specific
  + Committee reviewing results – 22 states
    - Topics: Planning, Procurement, Design & Development, Implementation part 1 and 2, Certification
    - 5 states volunteered, 3 or 4 other states recommended
    - When: Oct/Nov timeframe
    - Not sure yet on structure—presenters may help determine that
    - Will be reaching out to the states recommended, volunteered
  + Want input from Exec Committee: In 2019, we had System Symposium in D.C.
    - Afterwards a lot of feedback, disappointment in OCSE
    - Then NCSEA Tech Scrum – feedback indicated that wanted to be “closed”
  + What about OCSE participation and presentation?
    - Don’t want chilling effect on candid conversations
  + Liesa (UT): OCSE presentations horrible, read slides, nothing new – would like to emphasize states’ experience
  + Michele (MA): States’ perspectives more helpful; lots of federal rules so OCSE can cover that aspect, but lessons learned is the focus, one of which is “OCSE management”
  + Need concrete advice, need candor,
  + What about participation of Cynthia Longest, as former IV-D director but also OCSE contractor? She’s maintained one foot in, one foot out
  + Heather (AZ): Might be able to have someone from the committee to sit in and synthesize, debrief
  + Cynthia’s role – working on data analytics side, reports ready for QA, putting them in the queue
    - Put together a state characteristics matrix for modernization resource
    - Big effort—massive, how to pull together
    - Adam (IN): Cynthia sees herself as bridge without sharing confidences to bring forward info to OCSE to help us
  + Consensus to include her
* Website Committee – Kate
  + No report – still a pandemic casualty
  + Liesa (UT) offer of assistance
* Annual Conference Program – Sharon/Adam
  + Met last Friday
  + Discussed topics for proposed new director training in Bismarck
    - Likely going deeper on topic of financial
  + Wally great for sharing info, ideas
    - New directors training not just for new directors
  + Other topic – topics for conference, 8 main ones
    - Sliced and diced ideas, value to directors, different length
  + Meeting every 2 weeks, will talk about presenters, deadlines for materials
  + Will talk to potential presenters soon
  + Sharon: Segment for director only – for more open discussion in certain sessions

Unfinished Business

* Email vote 4/12/2021 13 ayes, no nays – motion carried
  + Would you support our organization joining APHSA meeting with state Health and Human Service leaders regarding PEP penalty?
* IRS and any pending offset issues
  + Liesa (UT): Shared check mailed from IRS and made payable to agency, indicates it’s EIP for $1400 – not sure what’s up there
  + MI hasn’t heard back on fraud question
  + Everyone will be watching these stimulus payments and offset files
* Letter from American Payroll Association regarding e-NMSN
  + Express appreciation for partnership
  + Difficult to make priority with changes to systems, etc.
  + K8: specs from OCSE, June 2021
  + Jim will draft letter
* Annual meeting and conference
  + 40 responses to Jim’s straw poll on attendance; 20 are no, 14 are yes, some maybes
  + Probably around 25 directors – usually 40
  + Not ready to recommend what to do—waiting for more info
  + Want to talk to vendors about what’s critical mass from their point of view for attendance and sponsorship
  + When look at finances, $325/attendee for food/beverage, so if charge $400, only $75 for other expenses—sponsorships are key
  + May 1 has been the target for decision whether to bail on in-person meeting
  + Availability of speakers may be a factor, too
  + Liesa (UT): Suggest asking sponsors what would make it worth their while
  + Chad (MT): Leadership Symposium – get a sense of who’s going to that
  + Jim will follow up before next meeting due to decision timing

New Business

* + None

Next Meeting – May 20, 2021 at 2:00 PM Central

*Meeting adjourned at 3:36 PM Central*

*Minutes respectfully submitted by Kate Cooper Richardson, NCCSD Secretary*