



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**

Office of Child Support Enforcement | 330 C Street, S.W., 5<sup>th</sup> Floor  
Washington, DC 20201 | [www.acf.hhs.gov/css](http://www.acf.hhs.gov/css)

July 24, 2020

Barbara Morris-Williams, Interim Director  
Office of Child Support Enforcement  
PO Box 8133  
Little Rock, AR 72203

Dear Interim Director Morris-Williams:

On July 15, 2020, OCSE received your request for flexibility under the Stafford Act pursuant to DCL-20-04. As a result of the impacts of the COVID-19 pandemic, Arkansas requested the following flexibilities:

1. The two business day timeframe set forth for forwarding applicable payments in accordance with 45 CFR 302.32(b)(1), (2)(i), and (ii) be extended to five business days for fully electronic payments, and 10 business days when manual processes are required.
2. The 90 calendar day timeframe set forth in 45 CFR 303.4(d) be extended to 180 calendar days.
3. The 30 calendar day timeframe set forth in 45 CFR 303.6(c)(2) and 303.100(b)(2)(ii) be extended to 90 calendar days.
4. The 60 calendar day timeframe set forth in 45 CFR 303.6(c)(2) and 303.100(b)(2)(ii) be extended to 180 calendar days.
5. The 20 calendar day timeframe set forth in 45 CFR 303.7(c)(4)(i) and (ii) be extended to 40 calendar days.
6. The 75 calendar day timeframe set forth in 45 CFR 303.7(d)(2)(i), (ii), and (iii) be extended to 150 calendar days.
7. The 10 working day timeframe set forth in 45 CFR 303.7(d)(3) be extended to 30 working days.
8. The 10 working day timeframe set forth in 45 CFR 303.7(d)(4) be extended to 30 working days.
9. The 30 calendar day timeframe set forth in 45 CFR 303.7(d)(5)(i) be extended to 60 calendar days.

10. The 30 calendar day timeframe set forth in 45 CFR 303.7(d)(5)(ii) be extended to 60 calendar days.
11. The 10 working day timeframe set forth in 45 CFR 303.7(d)(9) be extended to 20 working days.
12. The 15 business day timeframe set forth in 45 CFR 303.8(b)(7)(ii) be extended to 30 business days.
13. The two business day timeframe set forth in 45 CFR 303.100(e)(2), 303.100(e)(3), 454A(g)(1)(A)(i), 303.100(b)(2)(ii), and 453A(g)(1) be extended to five business days for fully electronic payments, and 14 business days when manual processes are required.
14. The two business day timeframe set forth in 45 CFR 307.11(c)(1)(i) be extended to five business days for fully electronic processes, and 14 business days when manual processes are required.
15. The five working day timeframe set forth in 45 CFR 303.2(a)(2) be extended to 10 calendar days.
16. The 20 calendar day timeframe set forth in 45 CFR 303.2(b) be extended to 30 calendar days.
17. The 75 calendar day timeframe set forth in 45 CFR 303.3(b)(3) be extended to 90 calendar days.
18. The requirement to provide trainings regarding voluntary paternity acknowledgement services to hospitals, birth record agencies, and other participating entities as set forth in 45 CFR 303.5(g)(6) be waived until the first business day following the end of the state's emergency declaration ordered by the governor.
19. The 30 calendar day timeframe set forth in 45 CFR 303.7(c)(6) be extended to 40 calendar days.
20. The sixth month timeframe for 75% set forth in 45 CFR §303.101, 303.4, 303.5, and 303.6 be extended to nine months.
21. The 12 month timeframe for 90% set forth in 45 CFR §303.101, 303.4, 303.5, and 303.6 be extended to 15 months.

In accordance with the Stafford Act, the above requested modifications are approved beginning March 11, 2020, and expiring at the end of the major disaster declaration for your jurisdiction.

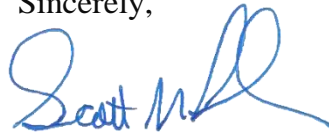
The following additional request cannot be approved at this time as it is beyond the administrative program requirements that can be waived or held harmless under the Stafford Act authority.

1. Hold the state harmless from noncompliance with noncooperation determinations until the first business day following the end of the state's emergency declaration order.

\* States have discretion to determine what constitutes good cause to not cooperate with child support enforcement under section 454(29) of the Social Security Act.

Please maintain communication with your Regional Program Manager regarding the status of your state's major disaster declaration. If you have any questions concerning the approved request or need technical assistance, please contact Dana Huckabee at [Dana.Huckabee@acf.hhs.gov](mailto:Dana.Huckabee@acf.hhs.gov).

Sincerely,



Scott M. Lekan  
Acting Commissioner

cc: Dana Huckabee, OCSE Regional Program Manager, Region 6  
Melissa Johnson, Director, OCSE Division of Regional Operations  
Yvette Riddick, Director, OCSE Division of Policy and Training