



TO: NCCSD

FROM: Jim Fleming, Workgroup Chair

DATE: July 19, 2021

RE: Child Support-Employer Collaboration Workgroup Annual Report

This workgroup was an extension of the previous employer collaboration group and is working on the action items identified during the 2019 Employer Symposium. The workgroup consists of several state IV-D directors and key internal subject matter experts, the OCSE Employer Services team, the American Payroll Association, and representatives from many large national employers.

The workgroup continued its work from the previous year, with the focus for the year being on updating the template response to verification of employment requests from states. The data elements requested by states were compiled and sorted by how many states asked for the same piece of information. The template was reviewed over the course of several meetings and now is ready for a review of the final round of comments from directors before being considered final. 45 states and territories have indicated willingness to accept the template response.

The workgroup also compiled information on how states used the various identifiers currently included in the income withholding order form. Despite the variety of usage, there appears to be potential for reducing the number of indicators from three to two. The workgroup received information from OCSE on an upcoming eNMSN project and from CSLN and Rhode Island Director Sharon Santilli on the consortium's new service regarding lump sum payments.

In its last meetings, the workgroup began a high-level discussion on what a national employer database would look like.

I appreciate the support for this workgroup from many states, particularly the commitment of their in-house experts in the employer services area to describe their processes. I believe the best way forward is to compare the business processes of some of the larger states as a model for a national approach.