

Data Analysis/Reporting for IV-D Directors

NCCSD Webinar #2 – UDC Part 2 – UDC by Age

March 6 or 11, 2020

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Reminder of Project Background/Purpose

- Commissioner Lekan's Vision - expand OCSE reporting to assist the IV-D Directors
 - Use more visual analysis
 - Identify trends
 - Highlight outliers in an informational way
 - Compare data across systems
- Project Goals
 - Provide big picture view of data points in comparison with other states
 - Reports should give actionable information as much as possible
 - Reports should be "at a glance", but provide ability to do comparisons
 - Compare to specific states and national averages
 - Deeper dive than readily available data
 - Report tool should be easy to use and intuitive

Reminder of Project Background/Purpose

- Include both OCSE “Administrative” Data (i.e. federal reports) and DFS data (e.g. tax offset). Examples:
 - Annual Report data from OCSE 157, 34 & 396
 - Federal Offset (FO)
 - Federal Case Registry (FCR)
 - National Directory of New Hire (NDNH)
 - SSA garnishments
- Reports are only intended for:
 - IV-D Directors and designees
 - OCSE regional staff so they may provide assistance to Directors

General Information

- Tools for IV-D Directors:
 - Tableau Reader
 - Free, and available from <https://www.tableau.com/products/reader>
 - Don't need the "Tableau Desktop" version
 - Easy to prepare slides with state specific comparisons and move into PowerPoint for presentations
 - Accessing the reports: Alfresco site at OCSE under construction
- Two groups are assisting:
 - NCCSD Systems/Data Analysis Workgroup – overall guidance
 - Pilot Workgroup - Five state, four regional and three OCSE representatives meet approximately once a month to:
 - "Test drive" the tools
 - Give feedback on reports themselves
 - "Test drive" mechanism to access the reports, once available
 - Assist with ideas for new reports

Demonstration of Report
UDC by Age (Part 2 of 3)
Tableau Reader

Use Case - Example of How a Director Could Use Reports

Next steps

- Webinars on UDC by Category – Part 3 of 3
- Next report in draft: Income Withholding % of Collections
- Current list of potential next reports:
 - Collections Base comparisons
 - Current Support Collections Deeper Dive
 - Cases Paying on Arrears Deeper Dive
 - Support Order Establishment Deeper Dive
 - Expenditures
- Tentatively planning on a webinar to roll out each report individually, at least for the first few
- Still soliciting feedback and once gathered, list to be presented to IV-D Directors for them to prioritize

Pilot Workgroup

State Representatives:

- Ian Broughton, Michigan
- Terry Peterson, North Dakota
- Debbie Henderson, North Carolina
- Jarnice Johnson, Maryland
- Holli Hagan Rice, Oklahoma

OCSE Regional Representatives:

- Donna Hengeveld, RPM Region 10
- Tracy Graham, Region 8
- Cheryl Reid Drayton, Region 4
- Tom Killmurray, Region 1

OCSE Central Office:

- Angela Ingram-Jones, Div. Program and Statistical Analysis, OCSE
- Cynthia Longest, Office of the Commissioner
- Joey Arthur, DFS Economic Analysis team

Discussion/Questions?

For more information, assistance with turning reports into state-specific PowerPoints, or to give feedback on reports or report ideas:

- Cynthia Longest
- cynthia.longest@acf.hhs.gov
- 317-951-4058 (landline) or 317-796-6238 (mobile)

To access information from the first webinars: PowerPoint and UDC Overall Analysis Part 1 of 3 sent via NCCSD listserv on 1-28-2020