# Data Analysis/Reporting for IV-D Directors

NCCSD Webinar #2 – UDC Part 2 – UDC by Age

March 6 or 11, 2020

Cynthia Longest and Joey Arthur, OCSE



### Reminder of Project Background/Purpose

- Commissioner Lekan's Vision expand OCSE reporting to assist the IV-D Directors
  - Use more visual analysis
  - Identify trends
  - Highlight outliers in an informational way
  - Compare data across systems
- Project Goals
  - Provide big picture view of data points in comparison with other states
  - Reports should give actionable information as much as possible
  - Reports should be "at a glance", but provide ability to do comparisons
    - Compare to specific states and national averages
    - Deeper dive than readily available data
  - Report tool should be easy to use and intuitive

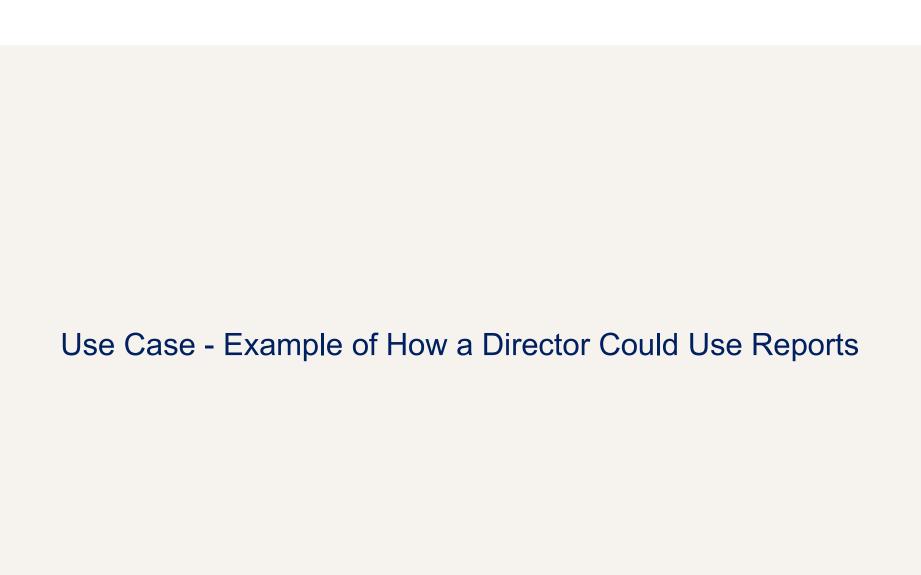
# Reminder of Project Background/Purpose

- Include both OCSE "Administrative" Data (i.e. federal reports) and DFS data (e.g. tax offset). Examples:
  - Annual Report data from OCSE 157, 34 & 396
  - Federal Offset (FO)
  - Federal Case Registry (FCR)
  - National Directory of New Hire (NDNH)
  - SSA garnishments
- Reports are only intended for:
  - IV-D Directors and designees
  - OCSE regional staff so they may provide assistance to Directors

### **General Information**

- Tools for IV-D Directors:
  - Tableau Reader
    - Free, and available from <a href="https://www.tableau.com/products/reader">https://www.tableau.com/products/reader</a>
    - Don't need the "Tableau Desktop" version
    - Easy to prepare slides with state specific comparisons and move into PowerPoint for presentations
  - Accessing the reports: Alfresco site at OCSE under construction
- Two groups are assisting:
  - NCCSD Systems/Data Analysis Workgroup overall guidance
  - Pilot Workgroup Five state, four regional and three OCSE representatives meet approximately once a month to:
    - "Test drive" the tools
    - Give feedback on reports themselves
    - "Test drive" mechanism to access the reports, once available
    - Assist with ideas for new reports

Demonstration of Report
UDC by Age (Part 2 of 3)
Tableau Reader



### Next steps

- Webinars on UDC by Category Part 3 of 3
- Next report in draft: Income Withholding % of Collections
- Current list of potential next reports:
  - Collections Base comparisons
  - Current Support Collections Deeper Dive
  - Cases Paying on Arrears Deeper Dive
  - Support Order Establishment Deeper Dive
  - Expenditures
- Tentatively planning on a webinar to roll out each report individually, at least for the first few
- Still soliciting feedback and once gathered, list to be presented to IV-D Directors for them to prioritize

# Pilot Workgroup

#### State Representatives:

- Ian Broughton, Michigan
- Terry Peterson, North Dakota
- Debbie Henderson, North Carolina
- Jarnice Johnson, Maryland
- Holli Hagan Rice, Oklahoma

#### OCSE Regional Representatives:

- Donna Hengeveld, RPM Region 10
- Tracy Graham, Region 8
- Cheryl Reid Drayton, Region 4
- Tom Killmurray, Region 1

#### **OCSE Central Office:**

- Angela Ingram-Jones, Div. Program and Statistical Analysis, OCSE
- Cynthia Longest, Office of the Commissioner
- Joey Arthur, DFS Economic Analysis team

### Discussion/Questions?

For more information, assistance with turning reports into state-specific PowerPoints, or to give feedback on reports or report ideas:

- Cynthia Longest
- cynthia.longest@acf.hhs.gov
- 317-951-4058 (landline) or 317-796-6238 (mobile)

To access information from the first webinars: PowerPoint and UDC Overall Analysis Part 1 of 3 sent via NCCSD listserv on 1-28-2020