

Federal Office of Child Support Enforcement (OCSE) “Workgroup” List

(as of June 28, 2019)

Background: NCCSD requested a list of current OCSE workgroups. OCSE has provided below a list of collaboration opportunities. It includes groups that would have historically been considered a workgroup and others that are general opportunities for communication on specific topics. There may be more collaboration opportunities within your region; please feel free to check with your respective regional program specialist or program manager.

Name: Electronic Data Exchange (EDE) Consortium

Purpose: The consortium consists of OCSE and states who have adopted EDE. The group meets quarterly to discuss best practices, training, and issues pertaining to the EDE Child Support Portal application.

OCSE Point of Contact: Courtney Garnand, Courtney.Garnand@acf.hhs.gov

Federal and State Participants: Members may change, and a current list of members is available upon request.

Name: Employer Services Liaisons and eEmployer User Group

Purpose: This user group meets as needed when the OCSE Employer Services Team needs input from states about employer-related portal questions and/or proposed enhancements.

OCSE Point of Contact: Robyn Large, Robyn.Large@acf.hhs.gov

Federal and State Participants: Members may change, and a current list of members is available upon request.

Name: Veterans & Military Liaison Network

Purpose: OCSE maintains and hosts a Veterans & Military Liaison Network of child support professionals, veteran services providers, and others interested in better serving military and veteran families. The network holds quarterly conference calls and webinars focused on actionable topics, and provides wide dissemination of information and resources for child support staff, service providers, and the veterans and families they serve.

OCSE Point of Contact: James Murray, James.Murray@acf.hhs.gov

State and Stakeholder Participants: All interested parties are welcome. Meeting notices are sent to all who have participated in at least one call. Contact James to be added to the invitation list.

Name: Child Support and Domestic Violence Network

Purpose: OCSE maintains and hosts a communications network of child support professionals and domestic violence service providers to support critical state level collaborations between child support agencies and domestic violence leadership for peer learning, sharing promising practices, and identifying areas of concern for the safe pursuit of child support services. The network holds regularly scheduled webinars/conference calls, and provides dissemination of information and resources for child support staff and leadership, domestic service providers, and the individuals and families they serve.

OCSE Point of Contact: Michael Hayes, Michael.Hayes@acf.hhs.gov

State and Stakeholder Participants: All interested parties are welcome. Meeting invitations are sent to all who have participated in at least one call. Contact Michael to be added to the invitation list