National Council of Child Support Directors 2019 Annual Meeting and Conference

Agenda at-a-glance

September 8-11, 2019

“Great Lakes, Great Future”

Mission Point, Mackinac Island, MI

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| **Sunday, September 8** |  |
| 12:00pm – 4:30pm | NCCSD Annual Meeting |
| 4:00pm – 7:00pm | Registration |
| 5:00pm – 7:00pm | President’s Reception |
| **Monday, September 9** |  |
| 7:30am – 8:30am | Registration  Breakfast (Provided) |
| 8:30am – 8:45am | Welcome & Opening Remarks |
| 8:45am - 9:15am | Federal Priorities and Perspective |
| 9:15am - 10:30am | Medical Support/Medicaid Referrals |
| 10:30am – 10:45am | Break |
| 10:45am - 11:45am | Public Relations and Marketing |
| 11:45pm – 1:00pm | Lunch (Provided) |
| 1:00pm - 2:15pm | System Integration Models: How states are looking across programs when modernizing systems |
| 2:15pm - 3:15pm | Sponsor Spotlight |
| 3:15pm – 3:30pm | Break (snacks) |
| 3:30pm - 4:30pm | How to do a Federal Waiver |
| 6:00pm – 9:00pm  Shuttle Service begins at 5:30pm | Social Event |
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| **Tuesday, September 10** |  |
| 7:30am - 8:30am | Breakfast (Provided) |
| 8:30am – 10:00am | Closed Door Session with OCSE |
| 10:00am – 10:15am | Break |
| 10:15am – 11:15am | Customer Self-Service Ideas and Innovations |
| 11:15am – 12:15pm | Sponsor Spotlight |
| 12:15pm - 1:30pm | Lunch (Provided) |
| 1:30pm - 2:45pm | Using our data to drive outcomes: performance measures, self-assessment, and more |
| 2:45pm – 3:00pm | Break (snacks) |
| 3:00pm – 4:00pm | Good Cause and Domestic Violence |
|  | Dinner on your own |
| **Wednesday, September 11** |  |
| 8:00am – 9:00am | Breakfast (Provided) |
| 9:00am – 9:30am | New approach to Systems Feasibility Study |
| 9:30am - 10:15am | Employer/income withholding, new hire compliance |
| 10:15am - 11:15am | Employment Services for parents |
| 11:15am – 11:30am | Closing |