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May 27, 2020

Assistant Secretary Lynn Johnson Administration for Children and Families Department of Health and Human Services 330 C Street, S.W. Washington, DC 20201

Dear Assistant Secretary Johnson:

The National Council of Child Support Directors (NCCSD) is the independent nonprofit organization established to provide a forum for discussion among state child support directors and with federal agencies on matters concerning operation of the child support program.

The child support program is under unprecedented challenges, both internal and external. The Department of Health and Human Services (HHS) is a vital partner in the essential services we provide to America's families. As such, NCCSD needs HHS to be communicative, creative, and courageous in its guidance to states. NCCSD believes this has been lacking, whether as a result of the federal clearance process or other reasons. We need more support from HHS in these difficult times.

On May 21, the NCCSD Executive Committee passed a motion to request a meeting with you and Acting OCSE Commissioner Scott Lekan at your soonest convenience. NCCSD has several objections and concerns regarding the actions and inactions of HHS since the pandemic began. To date, communications between NCCSD and HHS have consisted mostly of meetings between the OCSE Acting Commissioner and Deputy Commissioner and the NCCSD President and Vice President. NCCSD's request is for the conversation to be expanded to you and the directors as a group.

NCCSD believes that the relationship with OCSE has deteriorated to the point that the motion to request a meeting further included a decision to suspend formal NCCSD interaction with OCSE until the grievance meeting is held. NCCSD has tried to be collaborative and respectful of OCSE's challenges, but we simply do not believe the response is mutual. In order for this suspension to be as temporary as possible, we hope to meet with you soon.

Sincerely,

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Vames C. Fleming NCCSD President

OCSE Acting Commissioner Scott Lekan State Child Support Directors