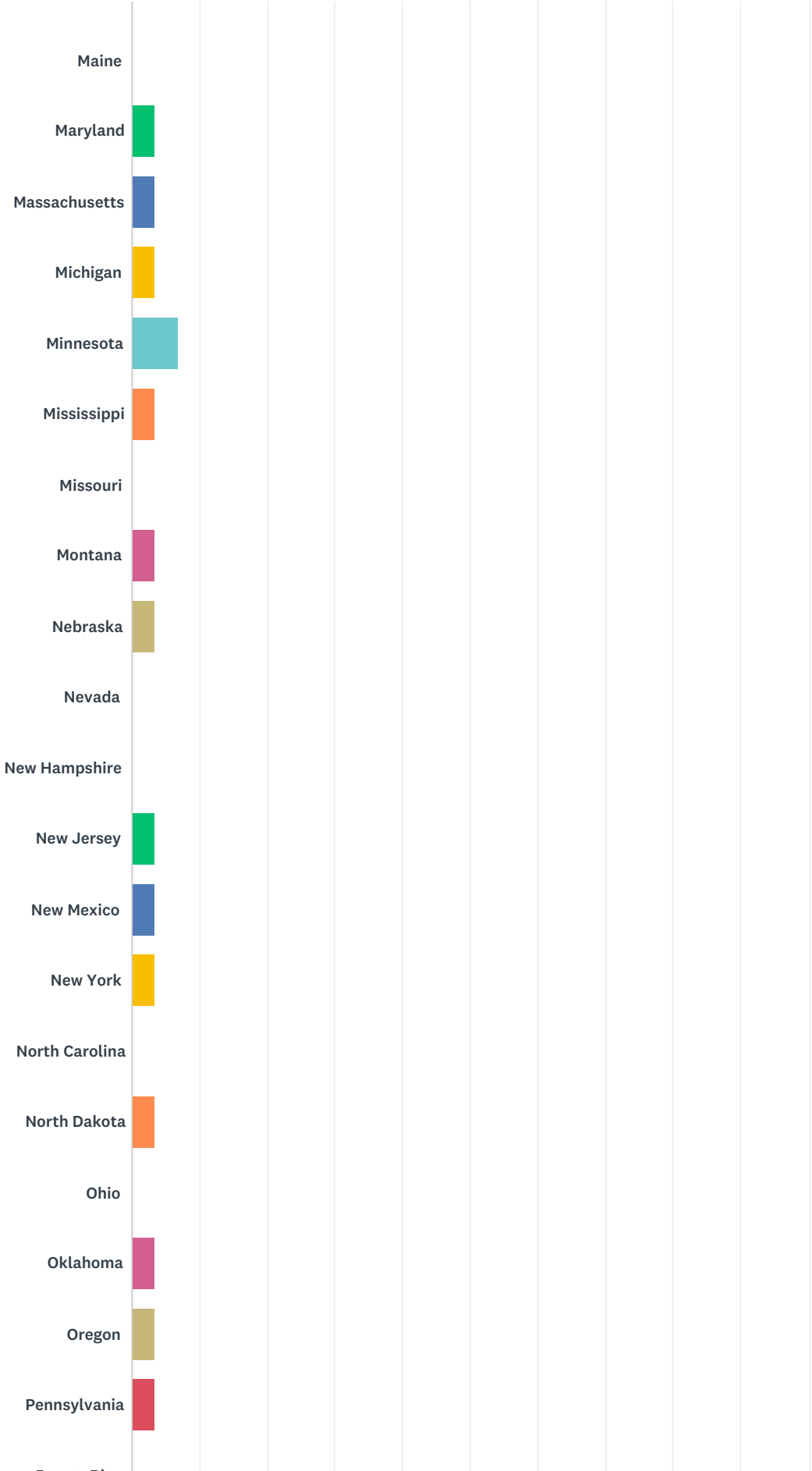


# Q1 Please identify your State.

Answered: 29 Skipped: 0



# Verification of Employment (VOE)



## Verification of Employment (VOE)



ANSWER CHOICES	RESPONSES	
Alabama	3.45%	1
Alaska	3.45%	1
Arizona	3.45%	1
Arkansas	0.00%	0
California	0.00%	0
Colorado	3.45%	1
Connecticut	0.00%	0
Delaware	0.00%	0
District of Columbia (DC)	0.00%	0

## Verification of Employment (VOE)

Florida	3.45%	1
Georgia	0.00%	0
Hawaii	0.00%	0
Idaho	0.00%	0
Illinois	3.45%	1
Indiana	0.00%	0
Iowa	3.45%	1
Kansas	0.00%	0
Kentucky	6.90%	2
Louisiana	0.00%	0
Maine	0.00%	0
Maryland	3.45%	1
Massachusetts	3.45%	1
Michigan	3.45%	1
Minnesota	6.90%	2
Mississippi	3.45%	1
Missouri	0.00%	0
Montana	3.45%	1
Nebraska	3.45%	1
Nevada	0.00%	0
New Hampshire	0.00%	0
New Jersey	3.45%	1
New Mexico	3.45%	1
New York	3.45%	1
North Carolina	0.00%	0
North Dakota	3.45%	1
Ohio	0.00%	0
Oklahoma	3.45%	1
Oregon	3.45%	1
Pennsylvania	3.45%	1
Puerto Rico	0.00%	0
Rhode Island	0.00%	0
South Carolina	0.00%	0
South Dakota	0.00%	0
Tennessee	0.00%	0

## Verification of Employment (VOE)

Texas	0.00%	0
Utah	3.45%	1
Vermont	3.45%	1
Virginia	0.00%	0
Virgin Islands	0.00%	0
Washington	0.00%	0
West Virginia	3.45%	1
Wisconsin	0.00%	0
Wyoming	6.90%	2
<b>TOTAL</b>		<b>29</b>

Verification of Employment (VOE)

Q2 Please provide your contact information.

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
Name	100.00%	29
Email address	100.00%	29
Phone number	96.55%	28

#	NAME	DATE
1	Kevin Guistwite	4/12/2018 10:55 AM
2	James Fleming	4/9/2018 8:53 AM
3	Heather Noble	4/6/2018 5:04 PM
4	Shaneen Moore	4/6/2018 11:21 AM
5	Shaneen Moore	4/6/2018 10:21 AM
6	Kate Cooper Richardson	4/5/2018 4:46 PM
7	Liesa Stockdale	4/5/2018 4:18 PM
8	Susanne Dolin	4/5/2018 3:56 PM
9	Sandy Ross	4/5/2018 8:52 AM
10	Garrett Jacobs	4/4/2018 2:01 PM
11	Barb Delaney	4/4/2018 10:31 AM
12	Amy Clayman	4/3/2018 11:07 AM
13	mary clair	4/3/2018 8:56 AM
14	Patricia Risch	4/2/2018 4:12 PM
15	Jim Hutchinson	4/2/2018 9:10 AM
16	Ann Coffin	3/31/2018 9:30 AM
17	Diane Tegtmeyer	3/30/2018 11:51 AM
18	Amanda Nelson	3/30/2018 10:00 AM
19	Laura L. Galindo	3/28/2018 6:27 PM
20	Denise M. Dunn	3/28/2018 6:17 PM
21	Kristie Arneson	3/28/2018 6:04 PM
22	John	3/28/2018 12:40 PM
23	Lyndsy Irwin	3/28/2018 12:16 PM
24	Carol Beecher	3/28/2018 12:11 PM
25	Clifford Smith	3/28/2018 11:05 AM
26	Bob Patrick	3/28/2018 10:44 AM
27	LaToya Winkfield	3/28/2018 10:11 AM
28	Maria Lewis	3/28/2018 9:58 AM
29	Byron Van Patten	3/28/2018 9:47 AM
#	EMAIL ADDRESS	DATE

## Verification of Employment (VOE)

1	kevin.guistwite@maryland.gov	4/12/2018 10:55 AM
2	jfleming@nd.gov	4/9/2018 8:53 AM
3	HNoble@azdes.gov	4/6/2018 5:04 PM
4	shaneen.moore@state.mn.us	4/6/2018 11:21 AM
5	shaneen.moore@state.mn.us	4/6/2018 10:21 AM
6	kate.richardson@doj.state.or.us	4/5/2018 4:46 PM
7	lcorbri2@utah.gov	4/5/2018 4:18 PM
8	susanne.dolin@otda.ny.gov	4/5/2018 3:56 PM
9	rosss11@michigan.gov	4/5/2018 8:52 AM
10	garrett.m.jacobs@wv.gov	4/4/2018 2:01 PM
11	bdelaney@mt.gov	4/4/2018 10:31 AM
12	claymana@dor.state.ma.us	4/3/2018 11:07 AM
13	mary.clair@state.co.us	4/3/2018 8:56 AM
14	patricia.risch@dhs.state.nj.us	4/2/2018 4:12 PM
15	Jim.Hutchinson@okdhs.org	4/2/2018 9:10 AM
16	ann.coffin@floridarevenue.com	3/31/2018 9:30 AM
17	dtegtme@dhs.state.ia.us	3/30/2018 11:51 AM
18	Amanda.Nelson@vermont.gov	3/30/2018 10:00 AM
19	laura.galindo@state.nm.us	3/28/2018 6:27 PM
20	denise.dunn@wyo.gov	3/28/2018 6:17 PM
21	kristie.arneson@wyo.gov	3/28/2018 6:04 PM
22	Harris	3/28/2018 12:40 PM
23	lyndsy.irwin@mdhs.ms.gov	3/28/2018 12:16 PM
24	carol.beecher@alaska.gov	3/28/2018 12:11 PM
25	clifford.smith@dhr.alabama.gov	3/28/2018 11:05 AM
26	rpatrick@pa.gov	3/28/2018 10:44 AM
27	latoya.winkfield@ky.gov	3/28/2018 10:11 AM
28	maria.lewis@ky.gov	3/28/2018 9:58 AM
29	byron.vanpatten@nebraska.gov	3/28/2018 9:47 AM
<b>#</b>	<b>PHONE NUMBER</b>	<b>DATE</b>
1	(410) 767-7606	4/12/2018 10:55 AM
2	701-328-7501	4/9/2018 8:53 AM
3	602-542-4500	4/6/2018 5:04 PM
4	651-431-4603	4/6/2018 11:21 AM
5	651-431-4603	4/6/2018 10:21 AM
6	503-947-4357	4/5/2018 4:46 PM
7	801-536-8901	4/5/2018 4:18 PM
8	(518) 474-9833	4/5/2018 3:56 PM
9	517-335-0342	4/5/2018 8:52 AM
10	304-558-0909	4/4/2018 2:01 PM
11	406-444-1957	4/4/2018 10:31 AM

## Verification of Employment (VOE)

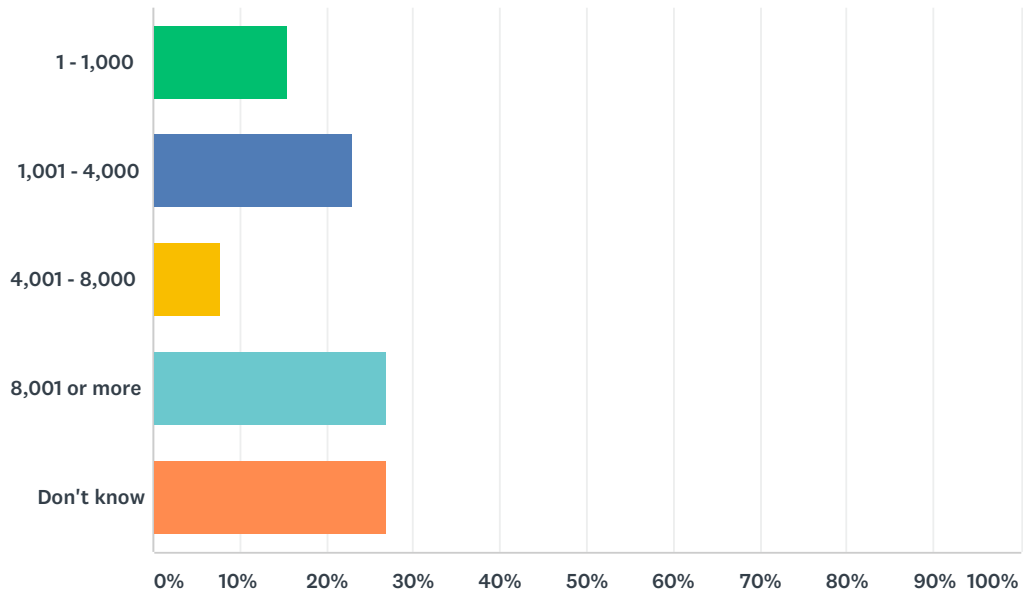
12	617-626-4239	4/3/2018 11:07 AM
13	303.866.4455	4/3/2018 8:56 AM
14	609-631-2780	4/2/2018 4:12 PM
15	405-522-4791	4/2/2018 9:10 AM
16	850-617-8005	3/31/2018 9:30 AM
17	515-281-8151	3/30/2018 11:51 AM
18	8022412319	3/30/2018 10:00 AM
19	505-827-7728	3/28/2018 6:27 PM
20	307-777-5653	3/28/2018 6:17 PM
21	307-777-6031	3/28/2018 6:04 PM
22	217-415-7264	3/28/2018 12:40 PM
23	6013594282	3/28/2018 12:16 PM
24	907-269-6801	3/28/2018 12:11 PM
25	334-501-7550 Ext 228	3/28/2018 11:05 AM
26	717-783-9659	3/28/2018 10:44 AM
27	502-564-2285	3/28/2018 10:11 AM
28	502 564-2285, ext. 4831	3/28/2018 9:58 AM



Verification of Employment (VOE)

Q3 How many Verification of Employment (VOE) requests does your State/Territory child support agency issue per month (total from state, county and private offices)?

Answered: 26 Skipped: 3

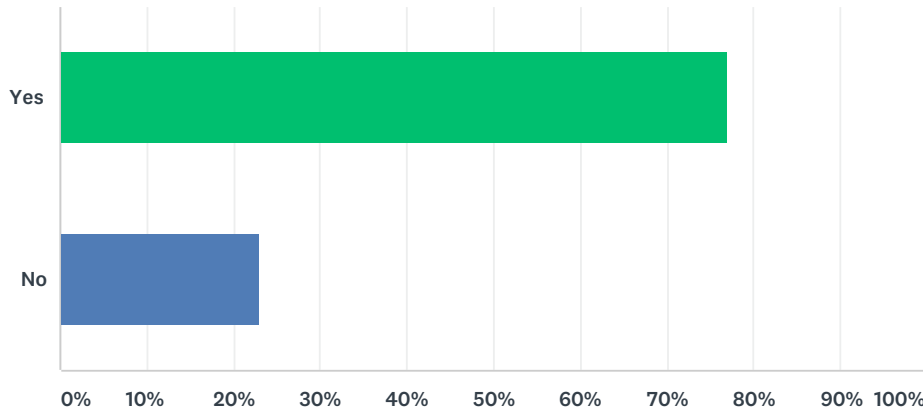


ANSWER CHOICES	RESPONSES	
1 - 1,000	15.38%	4
1,001 - 4,000	23.08%	6
4,001 - 8,000	7.69%	2
8,001 or more	26.92%	7
Don't know	26.92%	7
<b>TOTAL</b>		<b>26</b>

Verification of Employment (VOE)

Q4 If you are not establishing or modifying an order, would you ever send a VOE instead of an IWO?

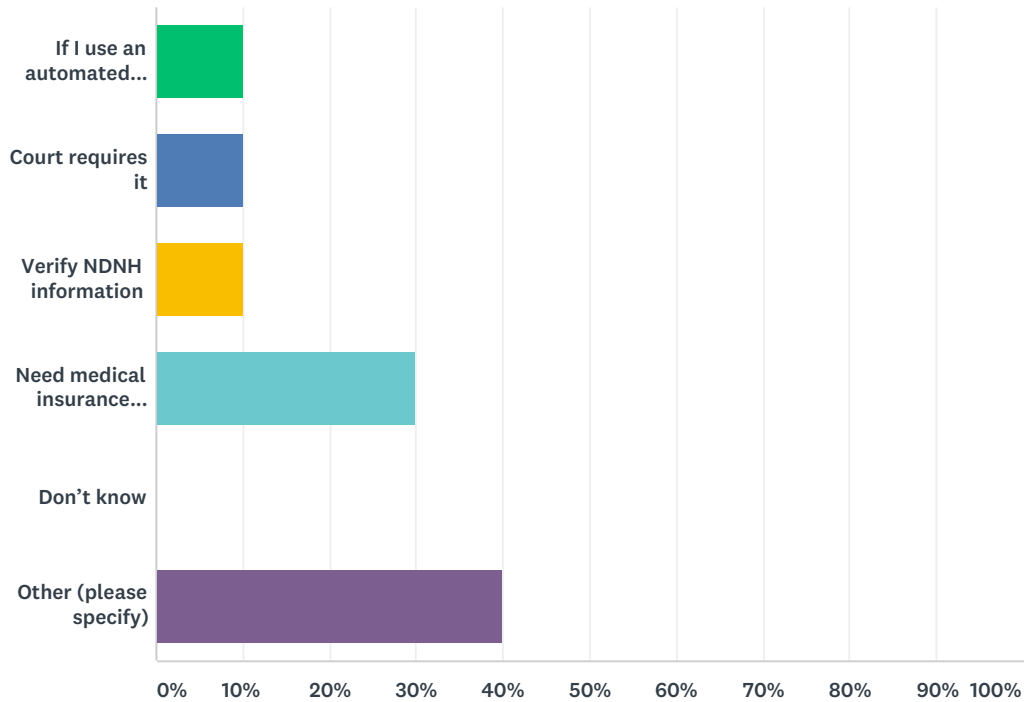
Answered: 26 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	76.92%	20
No	23.08%	6
TOTAL		26

## Q5 Why would you send a VOE instead of an IWO?

Answered: 20 Skipped: 9



ANSWER CHOICES	RESPONSES
If I use an automated process (e.g., The Work Number) to verify employment, and I find out a noncustodial parent isn't working for an employer, I save time and money because I won't generate an IWO and then wait to receive a paper notice back from the employer notifying me that the person no longer works there/has never worked there.	10.00% 2
Court requires it	10.00% 2
Verify NDNH information	10.00% 2
Need medical insurance information	30.00% 6
Don't know	0.00% 0
Other (please specify)	40.00% 8
<b>TOTAL</b>	<b>20</b>

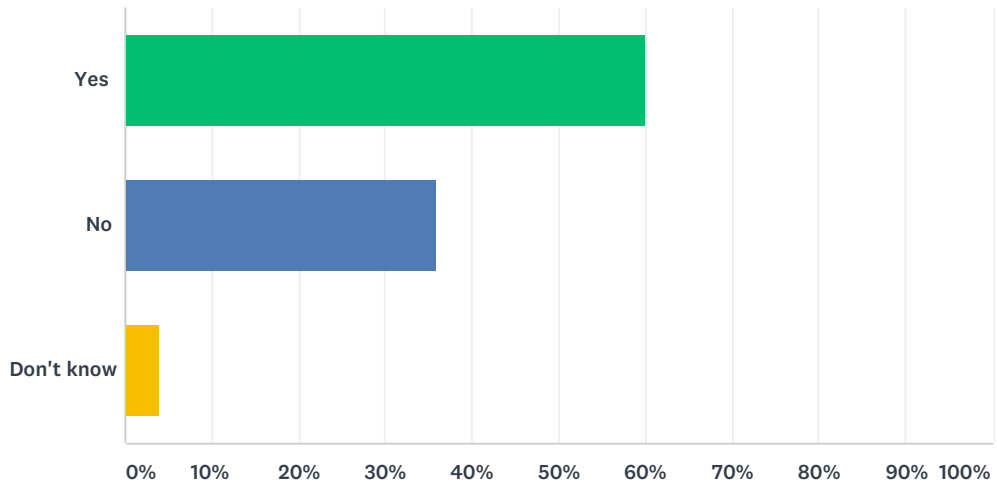
#	OTHER (PLEASE SPECIFY)	DATE
1	New hire information with no verification date, need medical insurance information	4/6/2018 11:24 AM
2	Have used an automated process to verify not employed there, checking to see if returned to a previous employer, or verifying employment based on tip from a custodial parent or other person.	4/4/2018 10:35 AM
3	to verify that an obligor is employed by an employer	4/3/2018 11:07 AM
4	NJ attempts to verify employment before sending IW. We are moving towards sending IW instead of VOE	4/2/2018 4:14 PM
5	would send if need medical insurance information. Whether an employer is added to our system as verified or not depends upon the source of the employer information. We do NOT send an IWO if the employer has not been verified.	3/30/2018 11:53 AM

## Verification of Employment (VOE)

6	Several reasons - verify employment, salary for establishing child support, health insurance availability, verify NDNH info (system generated).	3/28/2018 6:31 PM
7	check box 1 and 2. also to obtain demographic data	3/28/2018 12:41 PM
8	To locate employment information for absent parent	3/28/2018 10:17 AM

### Q6 Does your agency send VOE requests to The Work Number?

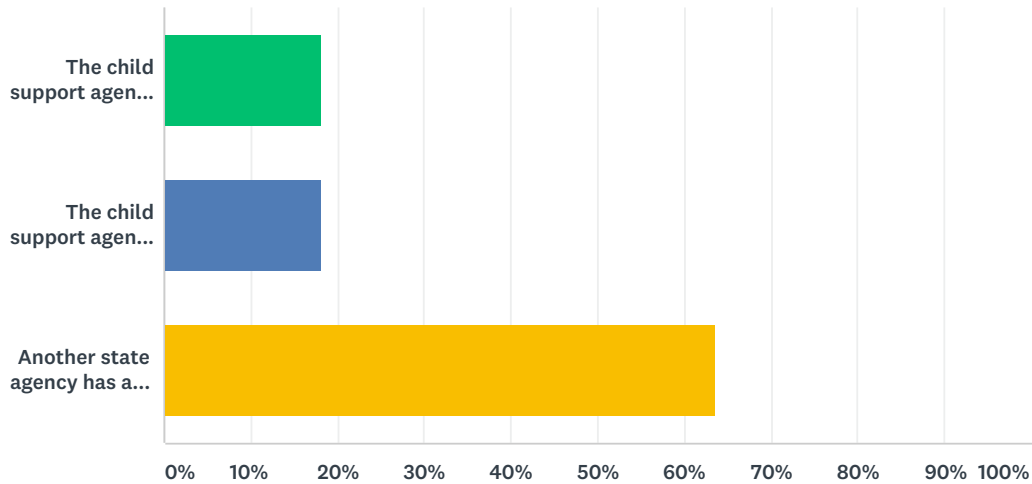
Answered: 25 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	60.00%	15
No	36.00%	9
Don't know	4.00%	1
<b>TOTAL</b>		<b>25</b>

## Q7 How does your state handle its contract with The Work Number?

Answered: 11 Skipped: 18



ANSWER CHOICES	RESPONSES	
The child support agency has a contract with The Work Number and does not share the contract with any other state agency.	18.18%	2
The child support agency has a contract with The Work Number and other agencies use The Work Number VOE process under the same contract.	18.18%	2
Another state agency has a contract with The Work Number and the child support agency uses The Work Number VOE process under that agency's contract.	63.64%	7
<b>TOTAL</b>		<b>11</b>

Verification of Employment (VOE)

Q8 If your child support agency has a contract with The Work Number, who on your staff is the contact for more information about your contract?

Answered: 6 Skipped: 23

ANSWER CHOICES	RESPONSES	
Name	100.00%	6
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	83.33%	5
Phone Number	0.00%	0

#	NAME	DATE
1	Barb Reiersen	4/9/2018 8:58 AM
2	Julie Whitley	4/6/2018 5:07 PM
3	Michelle Long	4/5/2018 4:48 PM
4	N/A	4/4/2018 10:36 AM
5	Michael Gaffney	3/28/2018 12:44 PM
6	Karen Swenson	3/28/2018 9:48 AM

#	COMPANY	DATE
	There are no responses.	

#	ADDRESS	DATE
	There are no responses.	

#	ADDRESS 2	DATE
	There are no responses.	

#	CITY/TOWN	DATE
	There are no responses.	

#	STATE/PROVINCE	DATE
	There are no responses.	

#	ZIP/POSTAL CODE	DATE
	There are no responses.	

#	COUNTRY	DATE
	There are no responses.	

#	EMAIL ADDRESS	DATE
1	breiersen@nd.gov	4/9/2018 8:58 AM

## Verification of Employment (VOE)

2	JWhitley@azdes.gov	4/6/2018 5:07 PM
3	michelle.long@doj.state.or.us	4/5/2018 4:48 PM
4	michael.gaffney@illinois.gov	3/28/2018 12:44 PM
5	karen.swenson@nebraska.gov	3/28/2018 9:48 AM
#	<b>PHONE NUMBER</b>	<b>DATE</b>
	There are no responses.	



Verification of Employment (VOE)

**Q9 If you share The Work Number VOE process with another agency in your state, approximately how many requests do those agencies send to The Work Number each month?**

Answered: 9 Skipped: 20

ANSWER CHOICES	RESPONSES
TANF program	77.78% 7
Medical program	55.56% 5
Other agencies/programs	77.78% 7

#	TANF PROGRAM	DATE
1	0	4/9/2018 8:58 AM
2	Don't Know	4/6/2018 5:07 PM
3	17,000	4/6/2018 11:26 AM
4	Unknown	4/5/2018 8:59 AM
5	N/A	4/4/2018 10:36 AM
6	2472	3/28/2018 12:44 PM
7	N/A	3/28/2018 10:20 AM

#	MEDICAL PROGRAM	DATE
1	0	4/9/2018 8:58 AM
2	Don't Know	4/6/2018 5:07 PM
3	Unknown	4/5/2018 8:59 AM
4	37,677	3/28/2018 12:44 PM
5	N/A	3/28/2018 10:20 AM

#	OTHER AGENCIES/PROGRAMS	DATE
1	6-10 per month	4/9/2018 8:58 AM
2	Don't Know	4/6/2018 5:07 PM
3	Unknown	4/5/2018 8:59 AM
4	child support 3,084	3/28/2018 12:44 PM
5	Unknown	3/28/2018 11:23 AM
6	175k	3/28/2018 10:45 AM
7	N/A	3/28/2018 10:20 AM

Verification of Employment (VOE)

Q10 If you share The Work Number VOE process with another agency in your state, approximately how many responses do those agencies receive from The Work Number each month?

Answered: 6 Skipped: 23

ANSWER CHOICES	RESPONSES
TANF program	83.33% 5
Medical program	66.67% 4
Other agencies/programs	83.33% 5

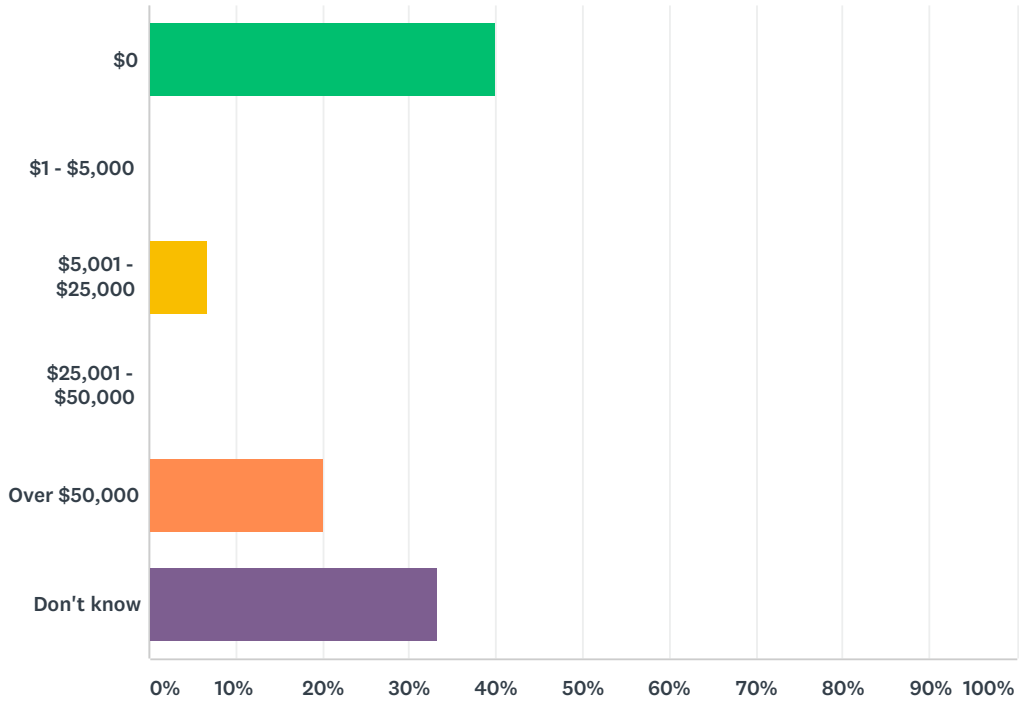
#	TANF PROGRAM	DATE
1	?	4/6/2018 5:07 PM
2	unknown	4/6/2018 11:26 AM
3	Unknown	4/5/2018 8:59 AM
4	1,408	3/28/2018 12:44 PM
5	N/A	3/28/2018 10:20 AM

#	MEDICAL PROGRAM	DATE
1	?	4/6/2018 5:07 PM
2	Unknown	4/5/2018 8:59 AM
3	27,414	3/28/2018 12:44 PM
4	N/A	3/28/2018 10:20 AM

#	OTHER AGENCIES/PROGRAMS	DATE
1	?	4/6/2018 5:07 PM
2	Unknown	4/5/2018 8:59 AM
3	Child Support 2,306	3/28/2018 12:44 PM
4	Unknown	3/28/2018 11:23 AM
5	N/A	3/28/2018 10:20 AM

### Q11 What is your monthly cost for using The Work Number?

Answered: 15 Skipped: 14



ANSWER CHOICES	RESPONSES	
\$0	40.00%	6
\$1 - \$5,000	0.00%	0
\$5,001 - \$25,000	6.67%	1
\$25,001 - \$50,000	0.00%	0
Over \$50,000	20.00%	3
Don't know	33.33%	5
<b>TOTAL</b>		<b>15</b>

## Q12 What is your yearly cost for using The Work Number?

Answered: 12 Skipped: 17

ANSWER CHOICES	RESPONSES	
Amount or estimate paid yearly	50.00%	6
Someone else pays (i.e., a contractor) (name/cost if available)	25.00%	3
No cost	50.00%	6

#	AMOUNT OR ESTIMATE PAID YEARLY	DATE
1	0 cost to child support	4/9/2018 9:02 AM
2	We use an expedited process, so cost varies.	4/6/2018 5:08 PM
3	\$119,439.96	4/5/2018 4:49 PM
4	1,800,000.00	3/28/2018 12:44 PM
5	2 mil	3/28/2018 10:45 AM
6	Estimated 12,000	3/28/2018 10:23 AM

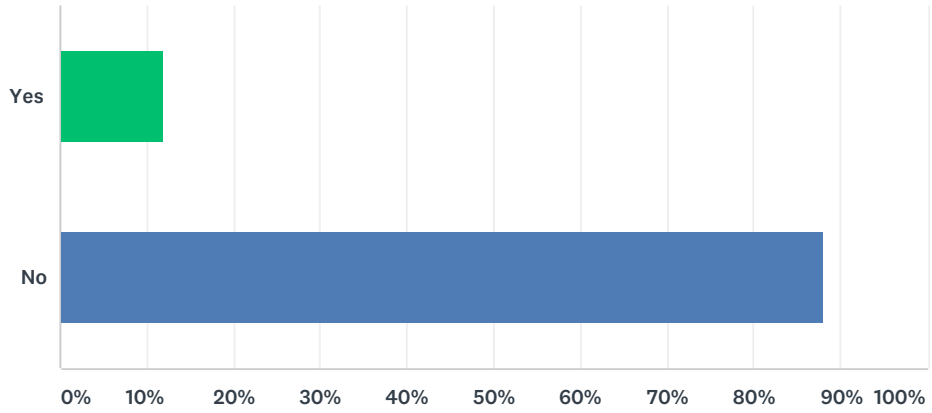
#	SOMEONE ELSE PAYS (I.E., A CONTRACTOR) (NAME/COST IF AVAILABLE)	DATE
1	Other agencies pay \$14.95 per match (although some of the grandfathered users also receive matches for free).	4/9/2018 9:02 AM
2	16 month cost was \$768,000	4/6/2018 11:27 AM
3	Unknown	4/5/2018 9:02 AM

#	NO COST	DATE
1	Standard Service is Free	4/6/2018 11:27 AM
2	Some staff have basic access accounts at no cost. The work number has confirmed they will be discontinuing this free service for government agencies.	4/5/2018 9:02 AM
3	x	4/4/2018 10:37 AM
4	counties have their own contracts	4/3/2018 9:00 AM
5	Do not have a contract with The Work Number, nor do we pay for VOE requests that are submitted to TWN.	3/30/2018 11:55 AM
6	Unknown	3/28/2018 11:26 AM

Verification of Employment (VOE)

### Q13 Do you send VOE requests to another verification company?

Answered: 25 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	12.00%	3
No	88.00%	22
TOTAL		25

Verification of Employment (VOE)

Q14 If you send VOE requests to another verification company, please provide the company information.

Answered: 3 Skipped: 26

ANSWER CHOICES	RESPONSES	
Company	100.00%	3
Contact Person	66.67%	2
Address	33.33%	1
Address 2	33.33%	1
City/Town	33.33%	1
State/Province	33.33%	1
ZIP/Postal Code	33.33%	1
Country	33.33%	1
Email Address	0.00%	0
Phone Number	0.00%	0

#	COMPANY	DATE
1	Employers Unity, Verify Fast, Vault Verify, UConfirm	4/4/2018 10:38 AM

2	VerifyAdvantage.com	3/30/2018 11:55 AM
---	---------------------	--------------------

3	cccverify.com	3/28/2018 12:46 PM
---	---------------	--------------------

#	CONTACT PERSON	DATE
1	N/A	3/30/2018 11:55 AM

2	i2verify.com	3/28/2018 12:46 PM
---	--------------	--------------------

#	ADDRESS	DATE
1	vaultverify.com	3/28/2018 12:46 PM

#	ADDRESS 2	DATE
1	verifyadvantage.com	3/28/2018 12:46 PM

#	CITY/TOWN	DATE
1	verifyfast.com	3/28/2018 12:46 PM

#	STATE/PROVINCE	DATE
1	inverify.com	3/28/2018 12:46 PM

#	ZIP/POSTAL CODE	DATE
1	tenstreet.com	3/28/2018 12:46 PM

#	COUNTRY	DATE
1	verifyemployersunity.com	3/28/2018 12:46 PM

#	EMAIL ADDRESS	DATE
	There are no responses.	

#	PHONE NUMBER	DATE
	There are no responses.	